



Manual

Of

Marlinec Pty Ltd
(Private Body)

Prepared and compiled on 2023-10-16 in accordance with Section 51 of the Promotion of Access to Information Act, No. 2 of 2000 (as amended) in respect of Marlinec Pty Ltd.

Registration number: 1977/001257/07

Update: 2023-10-16



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1. INTRODUCTION

Marlinec (Pty) Limited trading as Marlinec conducts business as an engineering company. We are an industry expert in the reconditioning/refurbishing/converting of industrial components, mainly utilising Selective Electroplating.

Marlinec has extensive experience in the fields of surface coatings and dimensional restoration, precision engineering and machining, industrial component conversions and metallurgical engineering.

2. THE ACT

The Promotion of Access to Information Act, No. 2 of 2000 ("The Act") was enacted on 3 February 2000, giving effect to the right of access to any information held by Government, as well as any information held by another person who is required for the exercising or protection of any rights. This right is entrenched in the Bill of Rights in the Constitution of South Africa. Where a request is made in terms of The Act, the body to which the request is made is not obliged to release the information, except where The Act expressly provides that the information may or must be released. The Act sets out the requisite procedural issues attached to such request.

3. PURPOSE OF THE MANUAL

To promote effective governance of private bodies, it is necessary to ensure that everyone is empowered and educated to understand their rights in terms of The Act in order for them to exercise their rights in relation to public and private bodies.

Section 9 of The Act, however, recognizes that such right to access to information cannot be unlimited and should be subject to justifiable limitations, including, but not limited to:



- Limitations aimed at the reasonable protection of privacy;
- Commercial confidentiality; and
- Effective, efficient, and good governance

And in a manner that balances that right with any other rights, including such rights contained in the Bill of Rights in the Constitution.

Wherever reference is made to “Private Body” in this manual, it will refer to Marlinec Pty Ltd.

This PAIA Manual assist you to-

- 3.1 check the categories of records held by Marlinec Pty Ltd which are available without a person having to submit a formal PAIA request;
- 3.2 have a sufficient understanding of how to make a request for access to a record of Marlinec Pty Ltd, by providing a description of the subjects on which Marlinec Pty Ltd holds records and the categories of records held on each subject;
- 3.3 know the description of the records of Marlinec Pty Ltd which are available in accordance with any other legislation;
- 3.4 access all the relevant contact details of the Information Officer and Deputy Information Officer who will assist you with the records you intend to access;
- 3.5 know the description of the guide on how to use PAIA, as updated by the Regulator and how to obtain access to it;
- 3.6 know if Marlinec Pty Ltd will process personal information, the purpose of processing of personal information and the description of the categories of data subjects and of the information or categories of information relating thereto;
- 3.7 know the description of the categories of data subjects and of the information or categories of information relating thereto;
- 3.8 know the recipients or categories of recipients to whom the



personal information may be supplied;

- 3.9 know if Marlinec Pty Ltd has planned to transfer or process personal information outside the Republic of South Africa and the recipients or categories of recipients to whom the personal information may be supplied; and
- 3.10 know whether Marlinec Pty Ltd has appropriate security measures to ensure the confidentiality, integrity and availability of the personal information which is to be processed.

4. CONTACT DETAILS

Information Officer

Name Surname: Callie Pienaar
Telephone number: +27 12 804 4053/4
Email address: callie@marlinec.co.za

Postal Address

PO Box 320
Silverton
Pretoria
Gauteng
0127

Physical Address

92 Concordia Road
Silverton
Pretoria
Gauteng
0184

Telephone No

+27 12 804 4053/4
+27 64 829 6530

E-mail

info@marlinec.co.za



Deputy Information Officer

Name Surname: Alta Pienaar
Telephone number: +27 12 804 4053/4
Email address: alta@marlinec.co.za

GENERAL INFORMATION:

Name of Private Body

Marlinec Pty Ltd

Registration No

1977/001257/07

Postal Address

PO Box 320
Silverton
Pretoria
Gauteng
0127

Physical Address (or principal place of business)

92 Concordia Road
Silverton
Pretoria
Gauteng
0184

Telephone No

+27 12 804 4053/4
+27 64 829 6530

E-mail

info@marlinec.co.za

Website

www.marlinec.co.za



5. GUIDE ON HOW TO USE PAIA AND HOW TO OBTAIN ACCESS TO THE GUIDE

- 5.1. The Regulator has, in terms of section 10(1) of PAIA, as amended, updated, and made available the revised Guide on how to use PAIA ("Guide"), in an easily comprehensible form and manner, as may reasonably be required by a person who wishes to exercise any right contemplated in PAIA and POPIA.
- 5.2. The Guide is available in each of the official languages and in braille.
- 5.3. The aforesaid Guide contains the description of-
 - 5.3.1. the objects of PAIA and POPIA;
 - 5.3.2. the postal and street address, phone, and fax number and, if available, electronic mail address of-
 - 5.3.2.1 the Information Officer of every public body, and
 - 5.3.2.2 every Deputy Information Officer of every public and private body designated in terms of section 17(1) of PAIA and section 56 of POPIA;
 - 5.3.3 the manner and form of a request for-
 - 5.3.3.1 access to a record of a public body contemplated in section 11 of PAIA; and
 - 5.3.3.2 access to a record of a private body contemplated in section 50 of PAIA;
 - 5.3.4 the assistance available from the IO of a public body in terms of PAIA and POPIA;
 - 5.3.5 the assistance available from the Regulator in terms of PAIA and POPIA;
 - 5.3.6 all remedies in law available regarding an act or failure to act in respect of a right or duty conferred or imposed by PAIA and POPIA, including the manner of lodging-
 - 5.3.6.1 an internal appeal;



- 5.3.6.2 a complaint to the Regulator; and
 - 5.3.6.3 an application with a court against a decision by the information officer of a public body, a decision on internal appeal or a decision by the Regulator or a decision of the head of a private body;
 - 5.3.7 the provisions of sections 14 and 51 of PAIA requiring a public body and private body, respectively, to compile a manual, and how to obtain access to a manual;
 - 5.3.8 the provisions of sections 15 and 52 of PAIA providing for the voluntary disclosure of categories of records by a public body and private body, respectively;
 - 5.3.9 the notices issued in terms of sections 22 and 54 of PAIA regarding fees to be paid in relation to requests for access; and
 - 5.3.10 the regulations made in terms of section 92 of PAIA.
- 5.4 Members of the public can inspect or make copies of the Guide from the offices of the public and private bodies, including the office of the Regulator, during normal working hours.
- 5.5 The Guide can also be obtained-
- 5.5.1 upon request to the Information Officer;
 - 5.5.2 from the website of the Regulator (<https://inforegulator.org.za/>).
- 5.6 A copy of the Guide is also available in two official languages, for public inspection during normal office hours.

6. RECORDS AUTOMATICALLY AVAILABLE TO THE PUBLIC



Category of records	Types of the Record	Available on Website	Available upon request
Client	Invoice		X
	Quotation		X
	Price List		X
	Sales Record		X
Company	Company Profile		X
	Catalogue		X
	Contact details		X
	Meet the Teams		X
	Product brochures widely distributed		X
	Financial reports required by regulatory authorities.		X
	Newsletters for external transmission		X
	Sample downloads of the business's software that is for sale		X
	Company history		X
Trade References		X	



7. RECORDS OF THE PRIVATE BODY

This clause serves as a reference to the records that the Private Body holds to facilitate a request in terms of The Act.

It is recorded that the accessibility of the documents listed herein below, may be subject to the grounds of refusal set out hereinafter.

Subjects on which the body holds records	Categories of records
Strategic Documents, Plans, Proposals	<ul style="list-style-type: none">- Annual Reports- Strategic Plan- Annual Performance Plan
Human Resources	<ul style="list-style-type: none">- HR policies and procedures- Advertised posts- Disciplinary records- Employment contracts- Employee records- General files containing information on employee benefits and employee recruitment and selection information.- List of employees- Payroll- Training and development information- Tax records



Financial	<ul style="list-style-type: none">- Accounting records- Audited financial statements- Asset Register- Banking records- Bank account details- Creditors and debtors- Documents relating to taxation of the company- Financial Agreements- Invoices- Salary information;
Agreements or Contracts	<ul style="list-style-type: none">- Standard Agreements- Contracts concluded with Companies- Contracts concluded with Customers- Third Party Contracts (such as Service Level Agreements etc.)- Suppliers Contracts
Regulatory	<ul style="list-style-type: none">- Licenses or Authorities



Customer Information	<ul style="list-style-type: none">- Customer Details- Contact details of individuals within customers- Customer application forms- Customer credit application form & credit checks- Communications with Customers
Systems, Solutions & IT	<ul style="list-style-type: none">- Intellectual property pertaining to solutions and products developed.- Usage of solutions and products
Operational	<ul style="list-style-type: none">- Promotional material- Marketing call reports- Written service specification.- Product / service manuals- Work instruction manuals

8. RECORDS REQUIRED IN TERMS OF LEGISLATION

Records are kept in accordance with legislation applicable to Marlinec Pty Ltd, which includes but is not limited to, the following –

Records are kept in accordance with legislation which includes but is not limited to, the following –

1. Basic Conditions of Employment Act No. 75 of 1997;
2. Broad-Based Black Economic Empowerment Act, 2003;
3. Business Act No. 71 of 1991;
4. Companies Act No. 71 of 2008;
5. Compensation of Occupational Injuries and Diseases Act No. 130 of 1993;
6. Competition Act. No. 71 of 2008;
7. Constitution of the Republic of South Africa 2008;
8. Copyright Act No. 98 of 1978;
9. Cybercrimes Act No. 19 of 2020;



10. Debt Collectors' Act No. 114 of 1998;
11. Designs Act No. 195 of 1993;
12. Electronic Communications Act No. 36 of 2005;
13. Electronic Communications and Transaction Act No. 25 of 2002;
14. Employment Equity Act No. 55 of 1998;
15. Financial Advisory and Intermediary Services Act of 2002;
16. Financial Intelligence Centre Act No 38 of 2001;
17. Identification Act No.68 of 1997;
18. Income Tax Act No. 58 of 1962;
19. Insider Trading Act No. 135 of 1998;
20. Insolvency Act No. 24 of 1936;
21. Inspection of Financials Institutions Act No. 18 of 1998;
22. Intellectual Property Laws Amendment Act 38 of 1997;
23. Labour Relations Act No. 66 of 1995;
24. Leases of Land Act No. 18 of 1969
25. Long Term Insurance Act 52 of 1998;
26. Machinery and Occupational Safety Act No. 6 of 1983;
27. National Credit Act No. 34 of 2005;
28. National Road Traffic Act 93 of 1996;
29. National Environmental Management Act No 107 of 1998;
30. Occupational Health and Safety Act No. 85 of 1993;
31. Patents Act No. 57 of 1978;
32. Pension Funds Act No. 24 of 1956;
33. Prescription Act No. 68 of 1969;
34. Prevention of Organised Crime Act No. 121 of 1998;
35. Promotion of Access to Information Act No. 2 of 2000;
36. Protection of Personal Information Act No. 4 of 2013;
37. Revenue laws Second Amendment Act. No 61 of 2008
38. Road Transportation Act. No. 74 of 1977;
39. Skills Development Levies Act No. 9 of 1999;
40. Short-term Insurance Act No. 53 of 1998;
41. Stock Exchanges Control Act No. 1 of 1985;
42. Taxation Laws Amendment Act No. 7 of 2010;
43. Trademarks Act No. 194 of 1993;
44. Transfer Duty Act No 40 of 1949;
45. Uncertificated Securities Tax Act No. 31 of 1998;
46. Unemployment Contributions Act 63 of 2001;
47. Unemployment Insurance Act No. 30 of 1966;
48. Value Added Tax Act 89 of 1991.

Reference to the above-mentioned legislation shall include subsequent amendments and secondary legislation to such legislation.



9. PROCESSING OF PERSONAL INFORMATION

9.1 Purpose of Processing Personal Information

Marlinec only process personal information for a specifically defined, lawful purpose related to a function of the business such as:

- Salary payments
- Tax purposes
- Medical Fund purposes
- Provident Fund purposes
- Employee Affiliation purposes
- OSH Act requirements from clients etc.
- Service delivery to clients.
- Legal compliance.
- Audit and accounting purposes.

9.2 Description of the categories of Data Subjects and of the information or categories of information relating thereto

Categories of Data Subjects	Personal Information that may be processed
Customers / Clients	Name, address, contact detail, VAT number, registration/ID number, bank details, credit application
Service Providers	Name, address, contact detail, VAT number, registration number, trade secrets and bank details
Employees	Name, ID/passport number, address, contact detail, bank details, tax number, qualifications, gender, race and next of kin



9.3 The recipients or categories of recipients to whom the personal information may be supplied

Category of Personal Information	Recipients or Categories of Recipients to whom the personal information may be supplied
Identity number and names, for criminal checks	South African Police Services
Qualifications, for qualification verifications	South African Qualifications Authority
Credit and payment history, for credit information	Credit Bureaus
Identity number and names, relevant task specific training records, related medical information and test results PPE training and PPE issues required for safety files for work performed at client sites of work	Relevant clients that require this information for onsite work in accordance with the OHS Act
Identity number and names required for site access and site-specific inductions required by clients	Relevant clients that require this information for onsite work in accordance with the OHS Act



9.4 Planned transborder flows of personal information

No information related to the requirements of the POPI Act is transferred outside the borders of South Africa.

Should this however be required in future, strict adherence will be given to the relevant Act governing such transfers and actions.

9.5 General description of Information Security Measures to be implemented by the responsible party to ensure the confidentiality, integrity and availability of the information

Marlinec employs various reputable security safeguards to ensure confidentiality and integrity of personal information under care of the company. These measures include:

- Anti-virus software
- Anti-malware software
- VPN communication
- Password protected filing systems

10. REQUEST PROCEDURE FOR OBTAINING INFORMATION

Access to records held by Marlinec (Pty) Ltd

Records held by **Marlinec (Pty) Ltd** may be accessed by request only once the prerequisites for access have been met.

The requester must fulfil the prerequisites for access in terms of **The Act**, including the payment of a requested access fee.

The requester must comply with all the procedural requirements contained in **The Act** relating to the request for access to a record.



The requester must complete the prescribed Form 2 (Annexure B) and submit same as well as payment of a request fee and a deposit, if applicable, to the Information Officer at the postal or physical address, fax number or electronic mail address as stated herein.

The prescribed form must be filled in with enough particulars to at least enable the Information Officer to identify –

- The record or records requested;
- The identity of the requester,
- Which form of access is required, if the request is granted;
- The postal address or fax number or email address of the requester.

The requester must state that he/she requires the information to exercise or protect a right, and clearly state what the nature of the right to be exercised or protected is. In addition, the requester must clearly specify why the record is necessary to exercise or protect such a right.

Marlinec (Pty) Ltd will process the request within 30 days, unless the requester has stated a special reason that would satisfy the Information Officer that circumstances dictate that the above time periods are not complied with.

The requester shall be informed whether access has been granted or denied in the form of Form 3 (Annexure C). If, in addition, the requester requires the reason for the decision in any other manner, they must state the manner and the particulars so required.

If a request is made on behalf of another person, then the requester must submit proof of the capacity in which the requesters making the request, to the reasonable satisfaction of the Information Officer.

If an individual is unable to complete the prescribed form because of illiteracy



or disability, such a person may make the request orally.

11.FEES

When the Information Officer receives the request, such Officer shall by notice require the requester to pay the prescribed request fee (if any) before any further processing of the request.

If the search for the record has been made in the preparation of the record for disclosure, including arrangements to make it available in the requested form, and it requires more than the hours prescribed in the regulation for this purpose, the Information Officer shall notify the requester to pay as a deposit the prescribed portion of the access fee which would be payable if the request is granted.

The Information Officer shall withhold a record until the requester has paid the Fees as indicated.

A requester, whose request for access to a record has been granted, must pay an access fee for reproduction and for search and preparation, and for any time reasonably required more than the prescribed hours to search for and prepare the record for disclosure, including making arrangements to make it available in the requested form.

If a deposit has been paid in respect of a request for access, which is refused, then the Information Officer concerned must repay the deposit to the requester.

The fees applicable to a request for information are set out in Annexure A hereto.

The requester must pay the prescribed fee before any further processing can take place.



12. GROUNDS FOR REFUSAL OF ACCESS TO INFORMATION

The main grounds for **Marlinec (Pty) Ltd** to refuse a request for information relates to the:

Mandatory protection of the privacy of a third party that is a natural person that would involve the unreasonable disclosure of personal information of that natural person;

Mandatory protection of the commercial information of a third party, if the record contains:

- Trade secrets of that third party;
- Financial, commercial, scientific or technical information, disclosure of which could likely cause harm to the financial or commercial interests of that third party;
- Information disclosed in confidence by a third party to the Private Body, if the disclosure could put that third party at a disadvantage in negotiations or commercial competition.

Mandatory protection of confidential information of third parties if it is protected in terms of any agreement;

Mandatory protection of confidential information of the protection of property;
Mandatory protection of records that would be regarded as privileged in legal proceedings;

The commercial activities of **Marlinec (Pty) Ltd**, which may include:

- Trade secrets of **Marlinec (Pty) Ltd**;
- Financial, commercial, scientific or technical information, disclosure which could likely cause harm to the financial or commercial interest of **Marlinec (Pty) Ltd**;



- Information which, if disclosed could put **Marlinec (Pty) Ltd** at a disadvantage in negotiations or commercial competition;
- A computer program, owned by **Marlinec (Pty) Ltd**, and protected by copyright.

The research information of **Marlinec (Pty) Ltd** or a third party, if its disclosure would reveal the identity or **Marlinec (Pty) Ltd**, the researcher or the subject matter of the research and would place the research at a serious disadvantage;

Requests for information that are clearly frivolous or vexatious, or which would involve an unreasonable diversion of resources shall be refused.

13.DECISION

Marlinec (Pty) Ltd will within 30 days of receipt of the request, decide whether to grant or decline the request and give notice with reasons (if required) to that effect.

The requester shall be informed whether access has been granted or denied in the form of Form 3 (Annexure C). If, in addition, the requester requires the reason for the decision in any other manner, they must state the manner and the particulars so required.

The 30-day period within which **Marlinec (Pty) Ltd** has to decide whether to grant or refuse the request, may be extended for further period of not more than thirty days if the request is for a large amount of information, or the request requires a search for information held at another office of **Marlinec (Pty) Ltd** and the information cannot reasonably be obtained within the original 30 day period. **Marlinec (Pty) Ltd** will notify the requester in writing should an extension be sought.



AVAILABILITY OF THE MANUAL

The manual of **Marlinec (Pty) Ltd** is available at the premises of **Marlinec (Pty) Ltd** as well as on the website of **Marlinec (Pty) Ltd**.

Signed by: J. b. Periaar.

Date: 16 October 2023



ANNEXURE A

The table below sets out the fees applicable to any request for a record of information held by

Item	Description	Amount
1.	The request fee payable by every requester	R 140.00
2.	Photocopy/printed black & white copy of A4-size page	R 2.00 per page or part thereof
3.	Printed copy of A4-size page	R 2.00 per page or part thereof
4.	For a copy of computer-readable form on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00
5.	For a transcription of visual images per A4-size page	Service to be outsourced. Will depend on quotation from service provider.
6.	For a copy of visual images	
7.	Transcription of an audio record, per A4-size page	R 24.00
8.	For a copy of audio recording on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00
9.	To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation. Not to exceed a total cost of	R 145.00 R 435.00
10.	Deposit: If search exceeds 6 hours	One third of the amount per request calculated in terms of items 2 to 8.
11.	Postage, email or any other electronic transfer	Actual expense, if any.



ANNEXURE B: FORM 2

REQUEST FOR ACCESS TO RECORD [Regulation 7]

NOTE:

1. *Proof of identity must be attached by the requester.*
2. *If requests made on behalf of another person, proof of such authorisation, must be attached to this form.*

TO: The Information Officer

(Address)

E-mail address: _____

Fax number: _____

Mark with an "X"

- Request is made in my own name Request is made on behalf of another person.

PERSONAL INFORMATION			
Full Names			
Identity Number			
Capacity in which request is made <i>(when made on behalf of another person)</i>			
Postal Address			
Street Address			
E-mail Address			
Contact Numbers	Tel. (B):		Facsimile:
	Cellular:		



Full names of person on whose behalf request is made <i>(if applicable)</i> :			
Identity Number			
Postal Address			
Street Address			
E-mail Address			
Contact Numbers	Tel.(B)		Facsimile
	Cellular		
PARTICULARS OF RECORD REQUESTED			
<i>Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located. (If the provided space is inadequate, please continue on a separate page and attach it to this form. All additional pages must be signed.)</i>			
Description of record or relevant part of the record:			
Reference number, if available			
Any further particulars of record			



TYPE OF RECORD <i>(Mark the applicable box with an "X")</i>	
Record is in written or printed form	
Record comprises virtual images <i>(this includes photographs, slides, videorecordings, computer-generated images, sketches, etc)</i>	
Record consists of recorded words or information which can be reproduced in sound	
Record is held on a computer or in an electronic, or machine-readable form	
FORM OF ACCESS <i>(Mark the applicable box with an "X")</i>	
Printed copy of record <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)</i>	
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)</i>	
Transcription of soundtrack <i>(written or printed document)</i>	
Copy of record on flash drive <i>(including virtual images and soundtracks)</i>	
Copy of record on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	

MANNER OF ACCESS <i>(Mark the applicable box with an "X")</i>	
Personal inspection of record at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i>	
Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format <i>(including transcriptions)</i>	
E-mail of information <i>(including soundtracks if possible)</i>	
Cloud share/file transfer	



PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED

If the provided space is inadequate, please continue on a separate page and attach it to this Form. The requester must sign all the additional pages.

Indicate which right is to be exercised or protected	
Explain why the record requested is required for the exercise or protection of the aforementioned right:	

FEES

- a) *A request fee must be paid before the request will be considered.*
- b) *You will be notified of the amount of the access fee to be paid.*
- c) *The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*
- d) *If you qualify for exemption of the payment of any fee, please state the reason for exemption*

Reason	



You will be notified in writing whether your request has been approved or denied and if approved the costs relating to your request, if any. Please indicate your preferred manner of correspondence:

Postal address	Facsimile	Electronic communication (Please specify)

Signed at _____ this _____ day of _____ 20 _____

Signature of Requester / person on whose behalf request is made

FOR OFFICIAL USE

<i>Reference number:</i>	
<i>Request received by: (State Rank, Name and Surname of Information Officer)</i>	
<i>Date received:</i>	
<i>Access fees:</i>	
<i>Deposit (if any):</i>	

Signature of Information Officer



ANNEXURE B: FORM 3

OUTCOME OF REQUEST AND FEES PAYABLE

[Regulation 8]

Note:

1. *If your request is granted the—*
 - (a) *amount of the deposit, (if any), is payable before your request is processed; and*
 - (b) *requested record/portion of the record will only be released once proof of full payment is received.*
2. *Please use the reference number hereunder in all future correspondence.*

Reference number: _____

TO: _____

Your request dated _____, refers.

1. You requested:

Personal inspection of information at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i> is free of charge. You are required to make an appointment for the inspection of the information and to bring this Form with you. If you then require any form of reproduction of the information, you will be liable for the fees prescribed in Annexure A.	
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OR

2. You requested:

Printed copies of the information <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)</i>	
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc)</i>	
Transcription of soundtrack <i>(written or printed document)</i>	
Copy of information on flash drive <i>(including virtual images and soundtracks)</i>	
Copy of information on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	



4. Fees payable with regard to your request:

Item	Description	Amount	Number of pages/items	Total:
1.	The request fee payable by every requester	R 140.00		
2.	Photocopy/printed black & white copy of A4-size page	R 2.00 per page or part thereof		
3.	Printed copy of A4-size page	R 2.00 per page or part thereof		
4.	For a copy of computer-readable form on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00		
5.	For a transcription of visual images per A4-size page	Service to be outsourced. Will depend on quotation from service provider.		
6.	For a copy of visual images			
7.	Transcription of an audio record, per A4-size page	R 24.00		
8.	For a copy of audio recording on: (i) Flash drive (to be provided by the requestor) (ii) Compact Disk: a. If provided by requester b. If provided to the requester	R 40.00 R 40.00 R 60.00		
9.	To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation. Not to exceed a total cost of	R 145.00 R 435.00		
10.	Deposit: If search exceeds 6 hours	One third of the amount per request calculated in terms of items 2 to 8.		
11.	Postage, email or any other electronic transfer	Actual expense, if any.		
	TOTAL:			



5. Deposit payable (if search exceeds six hours):

Yes

No

Hours of search		Amount of deposit <i>(calculated on one third of total amount per request)</i>	
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The amount must be paid into the following Bank account:

Name of Bank: _____
Name of account holder: _____
Type of account: _____
Account number: _____
Branch Code: _____
Reference No.: _____
Submit proof of payment to: _____

Signed at _____ this _____ day of _____ 20 _____

Information officer